

The Heart of Texas Healthcare System ("Hospitals") Financial Assistance Policy ("FAP") exists to provide eligible patients partially or fully-discounted emergency or other medically necessary health care services provided by the Hospital. Patients seeking Financial Assistance must apply for the program, which is summarized below.

Eligible Services

Emergency or other medically necessary health care services provided by Hospitals and billed by hospitals. The FAP only applies to services billed by Hospitals. Other services which are separately billed by other providers, such as physicians or laboratories, are not eligible under the FAP.

Eligible Patients

Patients receiving eligible services that reside in McCulloch County, who submit a complete Financial Assistance Application (including related documentation/information), and who are determined eligible for Financial Assistance by Hospitals.

Application

An individual can apply for financial assistance by completing an initial screening to determine if eligible for financial assistance and/or completing/signing an application. An application is available free of charge by any of the following methods: Online or in Person.